

Installation

Workstation / VMplayer can not be installed on Windows

Workstation-setup fails - random tips that may help ...

redirect %tmp% to C:\temp - make sure it has at least 600 Mb of free space
rename the VMware-workstation-*.exe file to "buggy.exe"
disable any Antivir and Firewall-programs
disable UAC

kill a running process named fixcamera.exe if you have such a process

Error message: "The MSI fails"

this only applies to new installations of Workstation 7 or VMplayer 3 - not updates
run setup like this

```
VMware-*-203739.exe /z "action"="install"
```

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Error message: failed to create the VMware group and user account on this system

if you have not already done so run the [clean-up-tool from knowledgebase 1308](#)
next run setup with the /c option like this
VMware-*.exe /c
reboot

next open regedit and delete this keys if they are present

```
HKEY_LOCAL_MACHINE\SAM\SAM\Domains\Account\Aliases\Names\__vmware__  
HKEY_LOCAL_MACHINE\SAM\SAM\Domains\Account\Users\Names\__vmware_user__  
HKEY_LOCAL_MACHINE\SECURITY\SAM\Domains\Account\Aliases\Names\__vmware__
```

```
HKEY_LOCAL_MACHINE\SECURITY\SAM\Domains\Account\Users\Names\__vmware_user__
```

when done check this key

```
HKEY_LOCAL_MACHINE\SOFTWARE\VMware, Inc.
```

Installation

if it exists - delete it
if it does not exist - create it

now reboot another time

run the setup now - and cross your fingers
on Windows Vista or 7 install as administrator and use "run as administrator"

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Error message: unable to create a key

open regedit and check this key

HKEY_LOCAL_MACHINE\SOFTWARE\VMware, Inc.

if it exists - delete it
if it does not exist - create it

run the setup now - and cross your fingers

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Can't start any VMs on Windows 7 - 64bit host

uninstall "Windows7FirewallControl-Setup-x64" if you have that app installed

if you have **Comodo Internet Security** installed add VMware to safe applications

do you have a process running named **fixcamera.exe** ? -if yes kill it.

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